

Travel Assist App

HOW TO REGISTER

Watch this short video or follow the below steps.

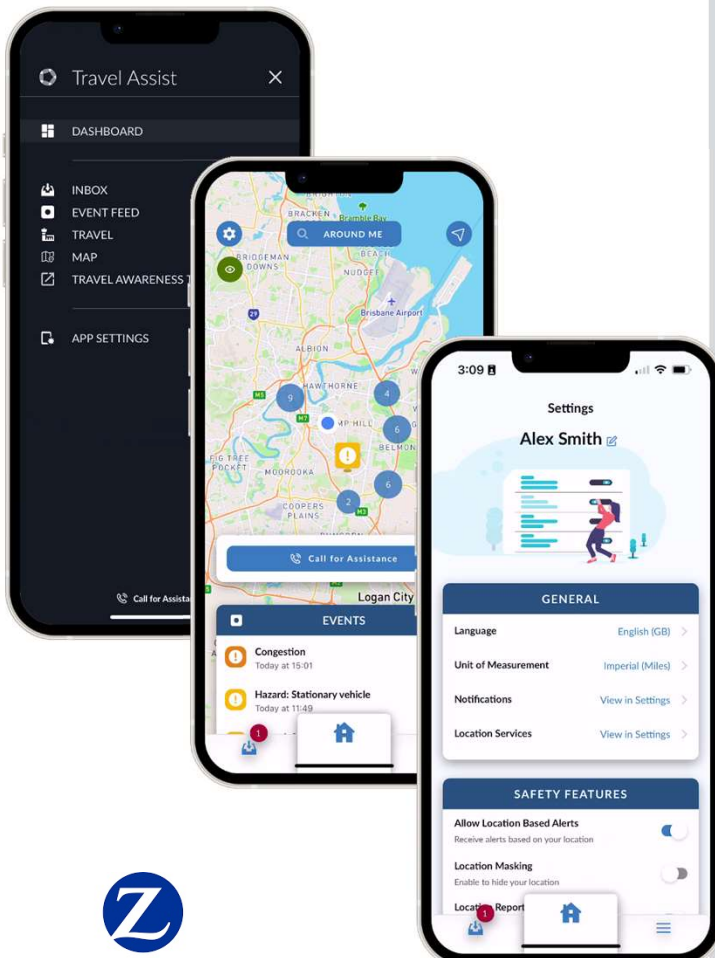
<https://vimeo.com/868220618?share=copy>

- Download 'Travel Assist v2 by WTP'
- Enter Invitation code:
zurichassist
- Click **registration** (top left)



IN APP SETTINGS

- Set **Location Reporting** 'ON' to share location and receive event notifications
- Set '**Location Masking**' to hide your location
- Select preferred language



IN APP FEATURES

Around me:

- Select and enter a country or city to view intelligence

Intelligence:

- Access comprehensive intelligence
- See risk rating for country and key categories
- Recent events for that country (last 7 days)

Map Feature:

- Move anywhere on the map
- Select & view alerts

Call for assistance:

- Push to call anytime pre-, during or post-trip

Events:

- See alerts/events near you
- Filter the distance to events to be notified
- Click event for more information

Inbox:

- If there is an alert impacting you, your push notifications will sit here

Travel:

- Create an itinerary to be kept up to date on events

Home:

- Returns you back to the dashboard

Update profile information:

- Simply click on the edit box against your name to update your email and phone

Travel Awareness Training:

- Video travel safety guides
- Access content covering LGBTQI+, female travellers, pre-trip preparation and on-trip considerations

Zurich Travel Assist Intelligence Portal

How to Register

Watch this short video or follow the below steps.
<https://vimeo.com/871705506?share=copy>

1. Navigate to <https://www.zurichtravelassist.com>
2. Click on 'Travel Risk & Security'
3. Register your details
4. Enter your Policy No.
5. Expect an email with your unique password
6. Enter Intelligence Dashboard
7. Top right 'Reset Password' to set your own

Intelligence Dashboard

- See the latest alerts by region
- Click to view more detail

Global Map

- See risk level by country
- See alert in map view (click to read)
- Control view by risk level (low – extreme)

Destinations

- Select a country
- View destination information summary with risk rating by key travel categories
- Download the detailed report for an in-depth analysis report

Daily Brief

- Review all latest alerts over the last 24hrs

Travel Awareness Training

- Access 1-2 min videos covering
 - Prior to Travel
 - During your trip
 - If things go wrong
 - Women Travel Safety
 - LGBTQ Travel Safety

