Claim Submittal for COVID-19

The COVID-19 pandemic has created countless challenges across the country. Among those challenges is the role that workers’ compensation insurance plays related to workers infected with the disease. Agency HR staff, and the State Risk Management Workers’ Compensation team, can provide guidance on current rules, procedures, and employee workers’ compensation coverage.

An employee covered by the State Risk Management Workers’ Compensation program, that has tested positive for COVID-19, may be covered based on the following criteria:

1. The employee has confirmed that they have a positive test result for COVID-19.

2. The employee suspects that the disease resulted from a workplace exposure that meets the following criteria:
   a. The employee had close contact with a person diagnosed with COVID-19 while in the performance of their job duties.
      i. Close contact with someone who was infected with COVID-19 (as defined by the CDC):
         1. Within 6 feet for a total of 15 minutes or more
         2. Provided care
         3. Had direct physical contact
         4. Shared eating or drinking utensils
         5. Was sneezed or coughed on, or somehow got respiratory droplets on them
   b. An exposure occurs while acting within the course and scope of one’s duties regardless of location.
   c. Symptoms appeared within 2-14 days after exposure.

Note: Possible occupations may include first responders, healthcare workers, and frontline employees.

A good-faith evaluation of each claim for acceptance is made on a case-by-case basis.

If an employee wants to file a workers’ compensation claim for COVID-19, please send a completed SRI to wcnewclaims@azdoa.gov.

If you have questions please call 602-542-5218.